



**SIR ARTHUR LEWIS COMMUNITY COLLEGE
ACADEMIC YEAR (2024/2025) – SEMESTER ONE
END OF SEMESTER EXAMINATION**

COURSE CODE : CRM 311
COURSE TITLE : Introduction to Security (Alternate)
LECTURER(S) : Dr. Leonard Johnny
DATE : 15th January 2025
TIME : 1:00 p.m.
DURATION : 2 hours & 15 minutes
STUDENT ID # : _____

GENERAL INFORMATION AND INSTRUCTIONS

- Students must sign **IN** and **OUT** on the examination class list.
- Write your ID number on the question paper.
- Circle the correct answer on the question paper.

INSTRUCTIONS

This paper is worth 55 marks and comprises of 2 sections.

Section One: 40 multiple-choice questions. Each question is worth 1 mark

Section Two: five structured questions. Answer all five questions. Each question is worth 3 marks.

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Section One

Answer the questions by selecting the BEST answer from the choices given. Each question worth 1 mark.

1. Which of the following statements is false?
 - A. An interview is a controlled conversation with witnesses or victims of a crime.
 - B. The most common crimes that security personnel will be asked to investigate are house breakings.
 - C. An interrogation is a controlled conversation with persons suspected of direct or indirect involvement in a crime.
 - D. A well-written report is factual and accurate.

2. Nonverbal communication includes all of the following EXCEPT:
 - A. Spoken words
 - B. Eye movements
 - C. Facial expressions
 - D. Gestures

3. Which of the following is NOT a minimum pre-employment standard that a private security personnel should meet?
 - A. Have no record of conviction.
 - B. Take a written examination to determine their ability to understand and perform the duties assigned.
 - C. Have no physical defects that would hinder job performance.
 - D. Be over the age of 25 years.

4. Effective closing procedures of companies include _____.
 - A. Checking all restrooms and areas where someone might be concealed.
 - B. Turning off all unnecessary lights and machinery.
 - C. Opening cash registers and placing money in the safe.
 - D. All of the above

5. Some of the most common civil suits brought against private security include:

- A. Assault
- B. Defamation
- C. False imprisonment
- D. All of the above

6. Which of the following are ways that private security officers might minimize civil lawsuits?

- A. Know and follow the department's guidelines.
- B. Always stay in the scope of assigned duties.
- C. Always act professionally.
- D. All of the above.

7. Crime prevention through environmental design (CPTED) is a fundamental concept in security design based on the premise that:

- A. Effective use and manipulation of the physical environment can affect criminal behavior in a way that will reduce the incidence and fear of crime and improve the quality of life.
- B. CPTED is a complement to social crime prevention
- C. Opportunities attractiveness makes the individual commit criminal activity.
- D. Directing patrols to target hotspots and position proactively for response using real-time information will reduce criminal activity.

8. Accounting procedures adopted to prevent or reduce shrinkage include the following, EXCEPT:

- A. Keep all the company's cash on hand.
- B. Establish strict procedures for obtaining petty cash.
- C. Keep purchasing, receiving, and paying functions separate.
- D. Use prenumbered purchase orders in sequence.

9. Employers have the right to do all of the following, EXCEPT:
- A. Conduct testing of applicants or employees and make employment decisions based on the results.
 - B. Discipline, discharge or deny employment to an alcoholic whose use of alcohol adversely affects job performance or conduct.
 - C. Prohibit the use of alcohol in the workplace.
 - D. Violate the constitutional rights of his employees.
10. Adequate lights inside and outside of a building do all of the following EXCEPT:
- A. Prevent the detection of criminal activities
 - B. Enhance safety.
 - C. Deter would-be intruders/criminals.
 - D. Make detection of intruders more probable.
11. Which of the following is NOT a characteristic of computer-related crime?
- A. Computer crimes are relatively easy to commit.
 - B. Computer crimes are often difficult to detect.
 - C. Computer crimes are committed by only males
 - D. Most computer crimes are not prosecuted.
12. A security director is responsible for all of the following EXCEPT:
- A. Security goals
 - B. Policies and procedures
 - C. Educational programs
 - D. Supervision of workers
13. What vital services can a security guard provide?
- A. They provide protection of facilities, assets, and people to clients
 - B. They provide services through means of intimidation with the physical environment
 - C. They provide services like a police force can including having police powers
 - D. They provide no service and are a waste of a client's resources

14. Why has the demand for security personnel increased?
- A. Due to lack of security company choices
 - B. Due to people more concerned about their residential and commercial properties
 - C. Due to the growth of more security personnel and their services
 - D. None of the above
15. What is the job of security personnel while on duty?
- A. To conduct patrols and have a visual presence in the physical environment
 - B. To identify and prevent problems in the workplace, home, and community before they happen
 - C. To provide exemplary customer service to anyone
 - D. All of the above
16. Why does private security place “strong emphasis” on?
- A. Arrest and detain
 - B. Protect and Serve
 - C. Crime prevention and deterrence
 - D. None of the above
17. What traits and abilities will help a security guard diffuse potential problems such as an angry patron?
- A. Responding well
 - B. Recognizing cultural and psychological diversity
 - C. Hold people to high standards
 - D. All of the above
18. What emergency situations could occur to a security guard while working on site?
- A. Small fires
 - B. Major disasters
 - C. Hazards both natural or man made
 - D. All of the above

19. How are private investigators different from security guards?
- A. They are more hands-on in deterring criminals from their site
 - B. Their work consists primarily of conducting investigations in order to provide information
 - C. Their work consists primarily of conducting interrogations in order to provide information
 - D. Their work consists primarily of conducting surveillance just because they can
20. What can security guards be exposed to in terms of workplace violence?
- A. Angry customers and clients
 - B. Harassment and threats
 - C. Suspicious packages
 - D. All of the above
21. What are the three things that a security guard protects?
- A. People, property, money
 - B. People, information, items,
 - C. Property, information, money
 - D. People, property, information
22. Which of the following jobs are part of the security industry?
- A. Private investigator
 - B. Loss prevention
 - C. A and B
 - D. Criminal Investigator
23. One of the primary duties of loss prevention would be to _____.
- A. Prevent shoplifting
 - B. Arrest and prosecute
 - C. Deter crime with presence
 - D. All of the above

24. An example of a Fixed Post would be a security guard _____.
- A. Working at the front desk
 - B. Going on foot patrol
 - C. Performing mobile patrol in the underground parking garage
 - D. All of the above
25. A security guard must:
- A. Be courteous and friendly
 - B. Be calm and composed at all times
 - C. Exercise restraint
 - D. All of the above
26. While working as a security guard on a private property, on whose authority are you enforcing the rules on the site?
- A. Federal and Provincial Law
 - B. Local police forces
 - C. Trespass to Property Act
 - D. As an agent of the owner of the company
27. Which of the following are examples of the work that private security performs?
- A. Patrol
 - B. Bodyguard
 - C. Any service to prevent the loss of property through theft or sabotage in an industrial, residential or retail environment
 - D. All of the above

28. Which of the following terms should not be used for variation by security guards and persons who engage in the business of selling the services of private investigators or security guards.

- A. Officers
- B. Police
- C. Law enforcement
- D. All of the above

29. Security guards who fail to maintain safety can be held civilly liable by the courts.

- A. True
- B. False
- C. Unknown
- D. Situational

30. Why should a security guard check all equipment before beginning his/her shift?

- A. To see if it works
- B. To see if there is any damage so it can be reported
- C. To see if anything is missing or not accounted for
- D. All of the above

31. What should you be aware of when using your sense of hearing while performing security work?

- A. Loud voices which could indicate fighting, yelling etc.
- B. Alarms such as a farm alarm or a car alarm
- C. Sounds of machine and tools not consistent with the physical environment
- D. All of the above

32. Why do security officers conduct patrols?
- A. To detect criminal or unauthorized activity
 - B. To respond to emergencies
 - C. To act as a compensatory measure during system outages
 - D. All of the above
33. One of the earliest and most articulate advocates of crime prevention is _____.
- A. Henry Fielding
 - B. Herman Johnson
 - C. Henry Peters
 - D. None of the above
34. Since the passage of the _____ in 1970, the security function has gradually expanded to include specific safety responsibilities.
- A. Occupational Safety and Health Act
 - B. Occupational Safety and Health Administration
 - C. Computer Forensic Certified Examiner
 - D. The ASIS Certified Protection Professional program
35. The Certified Protection Professional (CPP) program gives special recognition to those security practitioners who _____.
- A. Have met certain prescribed standards of performance and professional protection knowledge and conduct.
 - B. Have demonstrated a high level of competency by improving the practices of security management.
 - C. Both A and B
 - D. None of the above

36. Private security officers convey a good image of their employer when they:
- A. Promote good public relations
 - B. Investigating criminal activities
 - C. Always speaking to clients
 - D. Come to work on time
37. A security director's primary roles include _____.
- A. Administrator
 - B. Manager
 - C. Loss prevention specialist
 - D. All of the above
38. To increase job performance, security directors should provide security personnel with:
- A. A job description
 - B. Training
 - C. The necessary equipment
 - D. All of the above
39. Police officers often view private security employees as:
- A. Poorly trained and paid individuals
 - B. Who are "wannabe" cops but cannot make the grade
 - C. A and B
 - D. None of the above
40. Private security officers do not have the authority to do the following, EXCEPT:
- A. Invade another's person's privacy
 - B. Electronically Eavesdrop or trespass
 - C. Wear a uniform or badge which resembles that of a police officer
 - D. Safeguarding their employers' life and property

Section Two – (15 Marks)

This section contains five structured questions. Answer all five questions.

Each question worth 3 marks.

1. What special problems must be considered in industrial security? (3 marks)
2. What are the three factors that risk analysis focus on? (3 marks)
3. What are three areas of cooperation between the public and private officers? (3 marks)
4. State three types of crimes which frequently occur at retail establishments or stores. (3 marks)
5. Name the three lines of defense in physical security. (3 marks)

END OF EXAM